

Boise Airport Connections

June-July-August 2009

Projects Move BOI Forward

I-84 Video Kiosk

As the new video kiosk notes, “change is coming to Interstate 84” and it significantly impacts those drivers in getting to and from Boise Airport.

In partnership with the City of Boise and the Boise Airport, the Idaho Transportation Department constructed and installed a video kiosk that describes the improvements that will take place over the upcoming year on I-84 between Cole Road and Broadway Avenue.

The kiosk was placed on the first floor between the hotel phone board and the baggage claim area for maximum viewing by both passengers and meeters/greeters alike. The video shows the future Vista access to the Airport with a ‘flyover’ interchange - a first for Idaho. The video may also be viewed by logging onto the Airport webpage!



Striker 3000 Arrives

The replacement Air Rescue and Fire Fighting (ARFF) truck arrived at Boise Airport the beginning of June. Based out of Station 19, the “Striker 3000,” made by Oshkosh, is notable for its safety and stability rating, excellent manouverability, and outstanding visability from the cab. In addition, this replacement ARFF truck can be operated by a single firefighter!

Paid for with Airport Improvement Program funding, this all-terrain truck is equipped to carry 3,000 gallons of water/foam solution, 500 pounds of dry chemical agent, aircraft fuselage penetrating pressure, low visibility navigation system and cameras, and various extrication equipment.

With easy maintenance and parts commonality

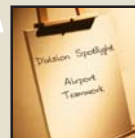
with other equipment, the new ‘Striker 3000’ ARFF truck will provide the highest levels of efficiency, safety and cost-effectiveness for all at BOI who rely on its emergency services.



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Teamwork

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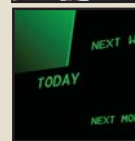
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Boise
Airport



Airport Staff Sport Running Shoes For Komen Benefit



A beautiful spring day in May...lots and lots of pink balloons...and thousands of men, women and children - the Susan G. Komen *race for the cure* was off to a terrific start. The nine members of "Team Afterburners" took to the 5K course in Downtown Boise.

According to the Susan G Komen website, one out of every eight women in the United States is diagnosed with breast cancer. The *race for the cure* provides funding for cancer research, but more importantly, it provides health information as well as critical support for survivors and their families and friends.

Each one of "Team Afterburners" had a friend or family member touched by breast cancer, and were proud and humbled to be able to join with thousands of other Boise community members to enjoy the race and the camaraderie. Please join us next year!



Jerry & Doris King, Bryant Francis, Gary Ewing, Jack Nelson, Shirley Hensley, Renee Hayes, Brandi Sinnema, and Patti Miller 'race for the cure'.

Wanted - WBT Member/General Airport Employee

A representative for airport general employees is needed to serve on the City's Wages & Benefits Team (WBT) for the FY 2010-11 sessions. If you are interested or would like more information, go to the City's Inside website page at <http://inside.cityofboise.org/Services/WagesAndBenefitsTeam/index.aspx>; or you can contact Renee Hayes in Airport Administration at 383-3110.

1st Quarter Report

| | 2009 | 2008 | % Loss/Gain |
|-----------------------------|-----------|------------|-------------|
| Total Passengers | 653,685 | 783,381 | -17% |
| Enplaned Passengers | 330,624 | 398,521 | -17% |
| Deplaned Passengers | 323,061 | 388,860 | -16% |
| Freight On | 8,482,414 | 10,738,535 | -21% |
| Freight Off | 9,538,522 | 12,981,485 | -27% |
| Mail On | 1 | 22 | -95% |
| Mail Off | 177,878 | 229,069 | -22% |
| Landings | 6,152 | 7,578 | -19% |
| Tower Operations | 27,810 | 37,017 | -25% |
| General Aviation Operations | 11,938 | 16,540 | -28% |
| Itinerant Airline | 9,913 | 11,162 | -11% |
| Air Taxi Operations | 3,840 | 6,381 | -43% |
| Military Operations | 2,321 | 2,934 | -21% |

Although not in a recovery mode as of yet, the Aviation Industry, like most other transportation industries across the nation, seems to be holding steady in the first quarter of 2009. Boise Airport, as detailed in the stats report to the left, is showing a double digit loss in passengers.

This reflects what industry consultants call 'right-sizing' of aircraft and frequencies by the airlines and is the 'new normal.' The financial health of our airlines is critical to the connectivity that our Valley travelers require to sustain business and economic viability.

No doubt about it - demand for air service is off. On the bright side, airlines are offering some excellent fares! So don't wait - plan to fly this summer, book your flights now, and enjoy the adventure!

From the Director's Desk



*"Recession a Reality" "Banks Failing" "Unemployment Up"
"Global Breakdown" "Foreclosures Highest in Years"
"Air Travel Impacted" "Corporate Bankruptcies"
"Recession to Last Through 2009"*

When will we see the end of these headlines? As we enter the summer months we are now beginning to realize the full reality and impact of the current global recession. Airport passengers are down 17 percent over last year affecting all aspects of airport operations. So what can we do to weather this economic storm? Right Size Ourselves? Become More Efficient? Manage and Control Costs? All of the above! Over the past several months I have asked all of you for input as to how we can survive the current recession. Many of you have responded with ideas. Good ideas and bad ideas alike. Accordingly, many ideas have been already implemented with several others being included in the Airport's proposed FY10-11 budget. Some may be popular and widely accepted while others may not be so popular and more difficult to accept. I would ask that, in the best interest of the airport in the long term, support be given to these ideas and initiatives.

Throughout this difficult process the one area in which I have seen little or no impact is your attention to customer service. Regularly I receive positive comments from a variety of airport customer groups regarding our level of customer service and attention to details.

On a personal note I would like to thank each of you for your input and continued support of the airport and community. It is greatly appreciated!

- Richard McConnell, A.A.E.

A Traveler Says "Thank You" To All At Boise Airport

Editor's Note: I received this lovely comment via e-mail on May 4, 2009

"Dear Ms. Miller,

I flew to Boise for the first time in my life on Thursday, April 30 and flew back to Dayton, Ohio yesterday, May 3. I want to tell you what a wonderful airport you have. I fly several times a year to various airports around the country, mostly on the west coast and to DFW, but I have never been in a nicer airport than the one I found in Boise. It is so clean, open and airy and all of the people whom I met made me feel as if they really enjoyed what they are doing, instead of merely reporting for work daily. That must have something to do with its administration and marketing as well as the quality and attitude of the people you hire, and I wanted to let you know what a good experience this weekend was. I would like for those who work there to know what an excellent job they are doing at making people feel welcome and at ease, so if there is any way you can communicate that, I would appreciate it. Thanks again for a most enjoyable experience in Boise!"

- Linda Curtoys

If it's news to you, it's news to us. **Boise Airport Connections** is published every quarter (March, June, September, and December). Have your stories, pictures, or announcements submitted to boi@cityofboise.org, by the 15th of the month prior to publication.



Every 2 seconds someone in the U.S. needs blood.

But, only 5% of the eligible U.S. population donates blood in any given year. Healthy donors are the only source of blood.

American Red Cross Blood Drive

**Tuesday, July 14th
9AM to 1PM
Boise River Room**

Boise Airport blood drives are at risk due to the low number of donors. Please schedule an appointment:
208-383-3110
boi@cityofboise.org

Make quarterly blood donations a regular activity on your calendar.
Give blood!

Jerry King Retires (Really!)

By Guy Green

On the 26th of June 2009 Jerry King retired from the Airport as the Operations Supervisor. Jerry has been an anchor for the Boise Airport as well as the City of Boise for many years.

He enjoyed the challenges each day brought. Jerry has the 'can do'-'never say never' attitude that was infectious to everyone around him, making him the successful manager that he was. The City of Boise will have its hands full trying to replace him. We all will miss you, Jerry, and wish you nothing but the best in your retirement!

Enjoy the Harley, fishing, traveling with Doris, and colorful new rainbows!



"Sometimes it's important to work for that pot of gold. But other times it's essential to take time off and to make sure that your most important decision in the day simply consists of choosing which color to slide down on the rainbow."

- Douglas Pagels



Nominate a City of Boise - Airport employee who shows how much they care by going "above and beyond." Pick up a "BOI CARE" nomination form in Airport Administration.

Boise Airport Connections

David H. Bieter
Mayor of Boise

Richard McConnell, A. A. E.
Director

Airport Commission
Paul Cunningham, Chair
Edward Stimpson
Mary Carol "M.C." Niland
Russell Westerberg
Brig. Gen. Gary L. Sayler
Michael Pape
Meg Carlson

Council Liaisons
Council Member Jim Tibbs
Council Member David Eberle

Patti Miller
Editor

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Thursday, June 4
ITD Interstate 84 Kiosk
Media intro at 10:00AM
1st Floor near Medallion

Thursday, June 25
Boise Airport Commission
8:30AM
Salmon River Room

Friday, July 3
July 4th
City Holiday

Tuesday, July 14
Airport Blood Drive
9:00PM - 1:00PM
Boise River Room

To schedule an appointment:
208-383-3110 or boi@cityofboise.org

Wednesday, July 22
Bid Close for Rental Car
5:00PM
Contact: Amy Snyder



Thursday, July 23
Boise Airport Commission
8:30AM
Salmon River Room

Thursday, August 27
Boise Airport Commission
8:30AM
Salmon River Room

Boise Airport Connections is issued at the beginning of each quarter. Please submit stories, events, announcements, and pictures to boi@cityofboise.org no later than August 15, 2009. Items that do not make it for that issue may be held until the following issue.