

December Commission Presentation Director's Report

Rebecca Hupp A.A.E. Boise Airport Director

DECEMBER 5, 2019



November Runway Closures

- November 8: Both runways alternately closed 3:30am 5:30am
 Snow removal practice
- November 21: 10L/28R, 9:30am Noon
 Preventative maintenance
- November 22: 10R/28L 9:30am 12:30pm
 Preventative maintenance

No December runway closures scheduled. Expect alternating runway closures during snow removal.



Preparing For Winter Operations

 Airfield Maintenance and Airport Operations conducted a winter operations dry run to simulate mock snow event

 Airport met with all airline and cargo station managers to discuss winter operations and de-icing best practices



Airport Construction Projects

- Began Taxilane Sierra extension
 - Adding 800' of taxilane for new ITD Aeronautics Hangar
 - Completion date: Spring 2020
- Tenant improvements complete in old ARFF building
 - FedEx moved back in
- Temporary rental car bypass road complete



Open and Awarded Bids/RFPs

- Open Request For Bids
 - Improvements and expansion of Economy Parking Lot and Apollo Street Parking Lot
 - Utility relocation for new Employee Parking Garage



New Contracts and Leases

- Venture 66, LLC land lease at 6406 W. Gowen Rd.
 - Exercised ten year renewal term
- Forever Heather
 - Lease agreement: month to month extension



Airport Purchases E-ONE Ecologic Equipment

- Allows ARFF vehicles to test fire suppression foam system in an environmentally responsible way
- With this new equipment, ARFF will only disperse firefighting foam in an emergency situation



Temporary Air Service Added

- United Airlines added 12 redeye flights to Chicago around the holidays
- Flights depart Boise around 12:30am
- Arrive in Chicago at 5:00am

Round One: After Thanksgiving

| Redeye | Night of | Actual date |
|--------------------|-----------------------|------------------|
| UA 5760 to Chicago | Saturday, November 30 | 12/1 at 12:50 am |
| UA 5760 to Chicago | Sunday, December 1 | 12/2 at 12:50 am |

Round Two: After Christmas

| Redeye | Night of | Actual date |
|--------------------|------------------------|-------------------|
| UA 4527 to Chicago | Wednesday, December 25 | 12/26 at 12:30 am |
| UA 4527 to Chicago | Thursday, December 26 | 12/27 at 12:30 am |
| UA 4527 to Chicago | Friday, December 27 | 12/28 at 12:30 am |
| UA 4527 to Chicago | Saturday, December 28 | 12/29 at 12:30 am |
| UA 4527 to Chicago | Sunday, December 29 | 12/30 at 12:30 am |
| UA 4527 to Chicago | Monday, December 30 | 12/31 at 12:30 am |
| UA 5236 to Chicago | Wednesday January 1 | 1/2 at 12:30 am |
| UA 5236 to Chicago | Thursday, January 2 | 1/3 at 12:30 am |
| UA 5236 to Chicago | Friday, January 3 | 1/4 at 12:30 am |
| UA 5236 to Chicago | Saturday, January 4 | 1/5 at 12:30 am |

Thanksgiving Travel Update

- Travel went smooth out of BOI during the Thanksgiving Holiday
- Airport parking was able to accommodate all passengers
- Airport conducted media interviews will all local television stations and Boise State Public Radio



Stress Reliever Dogs Visit Airport

- The Go Team Therapy, Crisis, and Airport Dogs visited the Boise Airport around the Thanksgiving Holiday
- Teams were located presecurity
- Trained to comfort passengers and reduce stress



Women in Tech Networking Event

- Director Hupp spoke at the event encouraging women to step up and volunteer for speaking gigs, committees and conferences.
 - Hupp told the group "Wherever you are in your career, be a leader in your current position."
- The event was hosted by Clearwater Analytics, Intuit and Kount



Passenger Comments

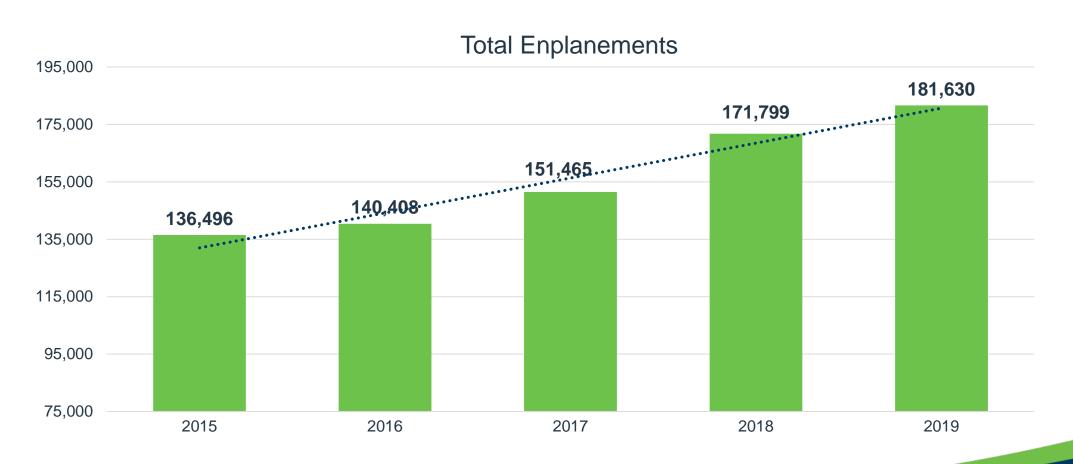
"I wanted to send over a compliment. I recently traveled to/from BOI and wanted to make note of a young man who I thought made the usually stressful flying experience just a bit more pleasant. His name is Ben, and he worked for "Delaware North" according to his uniform. While I nibbled on food waiting for my flight in the food court, he was kind, courteous and simply a pleasant person on a stressful day. He seemed to take pride in his work, and I really think he should be acknowledged for turning three cynics from LA into smiling travelers."

| Top 10 Operating Revenue Description | FY 2020 | FY 2019 | \$ Change | % Change |
|---|--------------|--------------|-------------|----------|
| Parking Lot | \$ 1,145,696 | \$ 1,156,598 | \$ (10,902) | -1% |
| Rental Car Concession | \$ 505,453 | \$ 508,101 | \$ (2,648) | -1% |
| Signatory Airline Landing Fees | \$ 315,381 | \$ 280,972 | \$ 34,409 | 12% |
| Industrial Land Rent | \$ 314,662 | \$ 307,216 | \$ 7,446 | 2% |
| Terminal Rent – Airlines | \$ 288,672 | \$ 300,765 | \$ (12,093) | -4% |
| Terminal Concession – Food/Beverage | \$ 131,248 | \$ 106,191 | \$ 25,057 | 24% |
| Terminal Concession – Retail | \$ 125,643 | \$ 119,833 | \$ 5,810 | 5% |
| Landings/Freight | \$ 78,118 | \$ 46,877 | \$ 31,242 | 67% |
| Terminal Rent – Non Airlines | \$ 44,154 | \$ 50,069 | \$ (5,916) | -12% |
| National Guard Rent | \$ 43,801 | \$ 43,801 | \$ 0 | 0% |
| Total Top 10 Operating Revenue | \$ 2,992,828 | \$ 2,920,423 | \$ 72,406 | |
| Other Operating Revenue | \$ 242,709 | \$ 282,598 | \$ (39,890) | -14% |
| Total Operating Revenue | \$ 3,235,537 | \$ 3,203,021 | \$32,516 | 1% |

| Top 10 Operating Expenses Description | FY 2020 | FY 2019 | \$ Change | % Change |
|---------------------------------------|--------------|--------------|--------------|----------|
| Personnel | \$ 680,594 | \$ 732,073 | \$ (51,480) | -7% |
| Fire Service | \$ 245,366 | \$ 230,914 | \$ 14,452 | 6% |
| Policing Service | \$ 244,264 | \$ 219,408 | \$ 24,856 | 11% |
| Indirect Cost Reimbursement | \$ 222,088 | \$ 122,586 | \$ 99,502 | 81% |
| R/M – Fleet Management | \$ 69,356 | \$ 56,117 | \$ 13,239 | 24% |
| Power | \$ 64,896 | \$ 69,420 | \$ (4,524) | -7% |
| R/M – Structural/Electrical/Plumbing | \$ 48,890 | \$ 20,440 | \$ 28,450 | 139% |
| R/M - Terminal | \$ 32,380 | \$ 22,406 | \$ 9,974 | 45% |
| Minor Equipment | \$ 29,697 | \$ 7,689 | \$ 22,008 | 286% |
| Credit Card Fees | \$ 28,615 | \$ 22,690 | \$ 5,925 | 26% |
| Total Top 10 Operating Expenses | \$ 1,666,146 | \$ 1,503,744 | | |
| Other Operating Expense | \$ 54,157 | \$ 227,585 | \$ (173,428) | -76% |
| Total Operating Expense | \$ 1,720,303 | \$ 1,731,329 | \$ (11,026) | -1% |

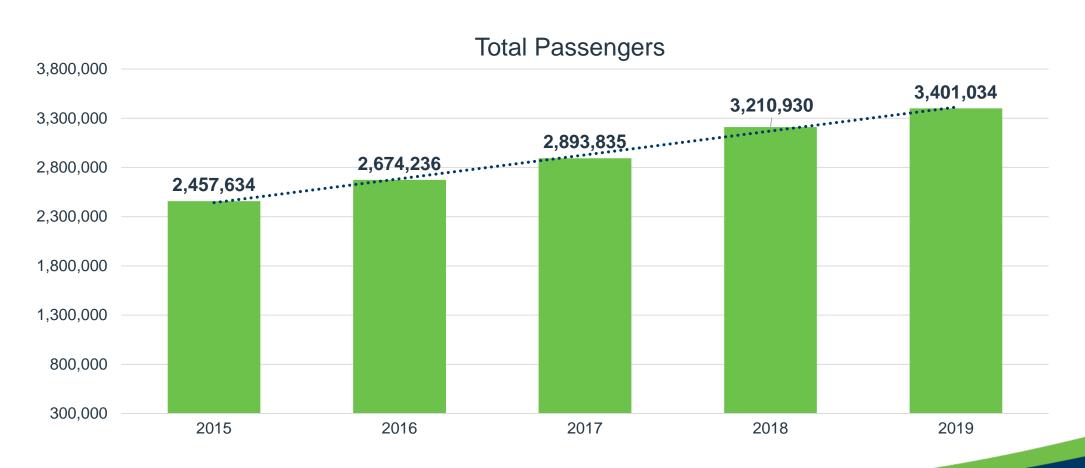
October Enplanements

Up 6% October 2019 over October 2018

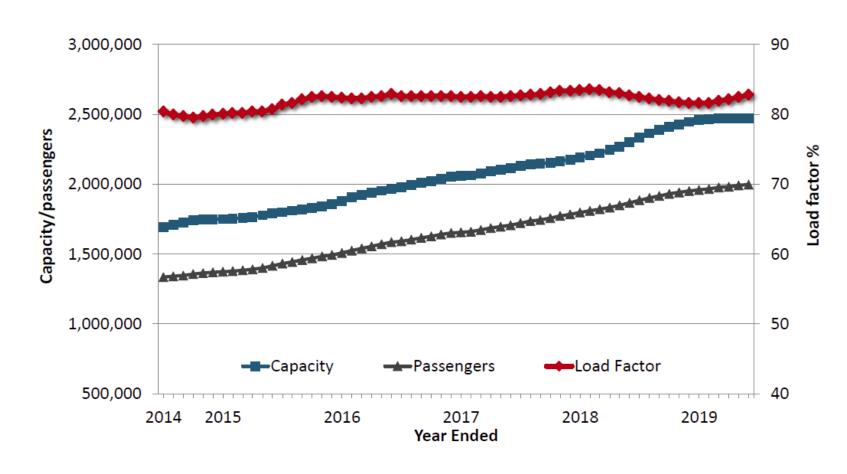


2019 Total Passengers

Up 6% over 2018 (through October)



Boise Traffic/Capacity Trends



Year end June 2019 capacity and passengers was up 7%, leading to no change in the average load factor (83%).

Top Origination/Destination Markets

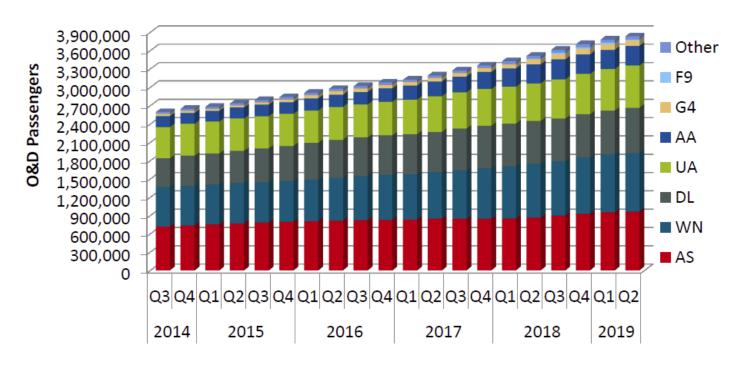
| | | O&D | O&D | Average | Yield | % Change Since Q2 2018 | | nce | |
|------|--------------------|---------|-------------|-----------|-------|---------------------------|-----|------|-------|
| Rank | Destination | Pax | Revenue | Fare (\$) | (¢) | Pax | Rev | Fare | Yield |
| 1 | Seattle, WA | 95,706 | 9,079,979 | 95 | 24 | 15 | 5 | (9) | (9) |
| 2 | Portland, OR | 56,915 | 6,470,374 | 114 | 33 | 11 | 6 | (4) | (4) |
| 3 | Los Angeles, CA | 45,984 | 5,803,522 | 126 | 19 | 13 | 20 | 6 | 6 |
| 4 | Spokane, WA | 41,283 | 3,515,087 | 85 | 30 | 3 | 11 | 8 | 8 |
| 5 | Phoenix, AZ (PHX) | 39,606 | 5,801,609 | 146 | 20 | 12 | 25 | 12 | 12 |
| 6 | Denver, CO | 39,176 | 6,470,534 | 165 | 25 | (7) | 20 | 30 | 30 |
| 7 | San Diego, CA | 38,550 | 4,460,702 | 116 | 15 | 8 | 14 | 6 | 6 |
| 8 | Las Vegas, NV | 36,666 | 4,252,430 | 116 | 22 | 7 | 14 | 6 | 6 |
| 9 | Sacramento, CA | 31,688 | 3,368,964 | 106 | 24 | 9 | 21 | 10 | 10 |
| 10 | San Jose, CA | 23,741 | 3,012,196 | 127 | 24 | 20 | 24 | 3 | 3 |
| 11 | San Francisco, CA | 21,230 | 3,982,626 | 188 | 36 | 12 | 17 | 5 | 5 |
| 12 | Salt Lake City, UT | 19,545 | 3,743,071 | 192 | 66 | (11) | 11 | 24 | 24 |
| 13 | Oakland, CA | 18,438 | 2,549,928 | 138 | 27 | 1 | 11 | 10 | 10 |
| 14 | Chicago, IL (ORD) | 16,382 | 4,447,931 | 272 | 19 | 16 | 23 | 5 | 5 |
| 15 | Orange County, CA | 16,173 | 2,556,178 | 158 | 23 | 3 | 13 | 10 | 10 |
| 16 | Dallas, TX (DFW) | 15,348 | 4,028,679 | 262 | 21 | (1) | 20 | 21 | 21 |
| 17 | Minneapolis, MN | 13,852 | 3,362,911 | 243 | 21 | 1 | 13 | 11 | 11 |
| 18 | Orlando, FL (MCO) | 12,710 | 2,836,054 | 223 | 10 | 13 | 23 | 9 | 9 |
| 19 | Atlanta, GA | 10,586 | 2,862,481 | 270 | 15 | 3 | 11 | 8 | 8 |
| 20 | Ontario, CA | 10,208 | 1,491,600 | 146 | 22 | 1 | 6 | 5 | 5 |
| | Total/Average | 985,841 | 192,156,244 | 195 | 17 | 6 | 9 | 4 | 5 |

San Jose replaced Salt Lake City in the top 10 markets compared to Q2 2018.

The other markets remained the same, with some shifting among rankings.

Boise Airline Market Share

Delta gained 1% of share against American in the latest year-ended period.



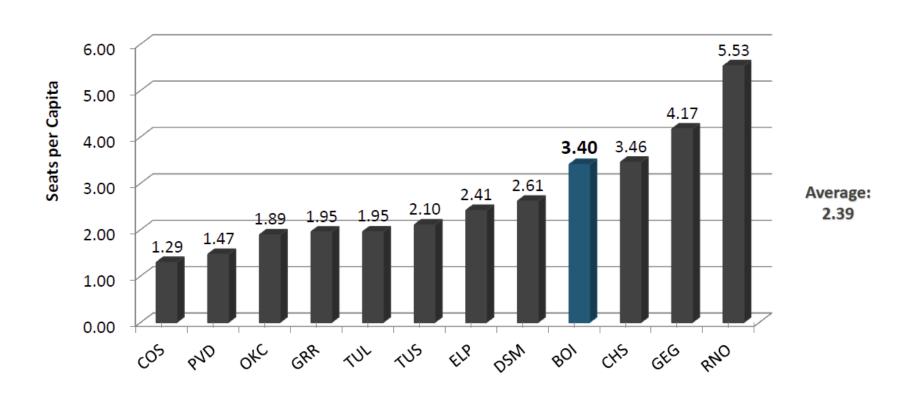
| | | | Airline Market Share | | | | | | | | | |
|------|---------|-----|----------------------|-----|-----|----|----|----|-------|--|--|--|
| Year | Quarter | AS | WN | DL | UA | AA | G4 | F9 | Other | | | |
| 2017 | Q3 | 26% | 24% | 21% | 18% | 8% | 2% | 0% | 1% | | | |
| 2017 | Q4 | 25% | 25% | 21% | 18% | 8% | 2% | 0% | 1% | | | |
| | Q1 | 25% | 25% | 20% | 18% | 9% | 2% | 0% | 1% | | | |
| 2010 | Q2 | 25% | 25% | 20% | 18% | 9% | 2% | 0% | 1% | | | |
| 2018 | Q3 | 25% | 25% | 19% | 18% | 9% | 2% | 1% | 1% | | | |
| · | Q4 | 25% | 25% | 19% | 18% | 9% | 2% | 1% | 1% | | | |
| 2040 | Q1 | 25% | 25% | 19% | 18% | 9% | 2% | 1% | 1% | | | |
| 2019 | Q2 | 25% | 25% | 20% | 18% | 8% | 2% | 1% | 1% | | | |

Boise Forward Looking Schedule

| | | | | | | Yea | r over Ye | ar Chang | ge % | | | | |
|-------------|---------|------|-------------------|------|-------|------|-----------|----------|-------|------|-------|------|-------|
| | | Nov | Nov 2019 Dec 2019 | | Jan 2 | 2020 | Feb | 2020 | Mar | 2020 | Apr | 2020 | |
| Destination | Airline | Flts | Seats | Flts | Seats | Flts | Seats | Flts | Seats | Flts | Seats | Flts | Seats |
| Total | | 8% | 4% | 11% | 5% | 6% | 5% | 11% | 8% | 14% | 11% | 22% | 17% |

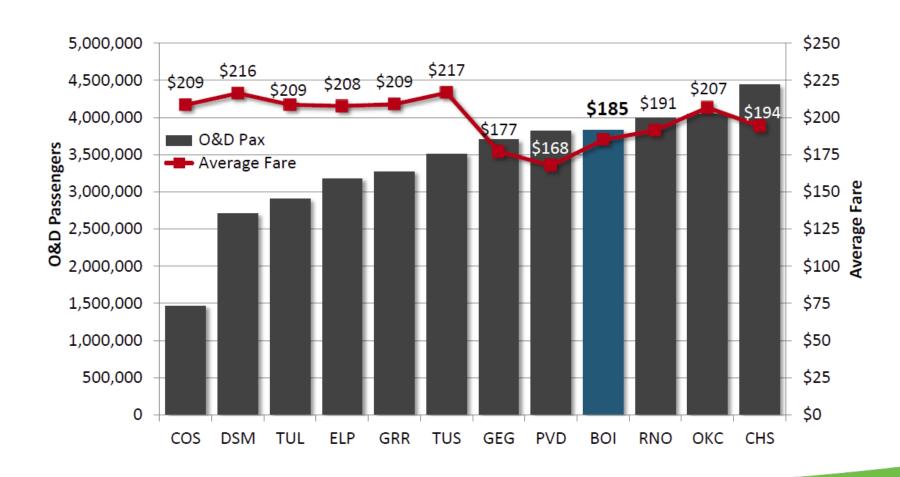


Seats Per Capita Comparison



BOI declined slightly from 3.43 to 3.40 seats per capita from YE Q1 2019 to YE Q2 2019.

Origination/Destination Passenger and Airfare Comparison



BOI had the 4th highest O&D passengers and had the lowest fare among compare markets with the exception of Spokane and Providence.

Year-Over-Year Comparisons

| | | YE Q2 2019 | | | YOY | Change | |
|----------------------|---------------------------|---------------------------------|------------|-----------|---------------------------------|------------|---------|
| Airport | 2019 MSA Population | # of Nonstop Destinations | O&D Pax | Seats | # of Nonstop Destinations | O&D Pax | Seats |
| Reno, NV | 475,990 | 24 | 3,999,328 | 2,632,475 | 0 | 3.8% | 2.7% |
| Spokane, WA | 569,690 | 17 | 3,701,249 | 2,376,044 | 0 | 7.3% | 6.7% |
| Des Moines, IA | 653,824 | 24 | 2,704,574 | 1,709,650 | 2 | 8.9% | 12.0% |
| Boise, ID | 725,234 | 21 | 3,832,912 | 2,468,971 | 0 | 9.1% | 7.4% |
| Colorado Springs, CO | 735,207 | 15 | 1,464,836 | 950,336 | (4) | (13.4%) | (10.3%) |
| Charleston, SC | 802,945 | 31 | 4,442,061 | 2,774,358 | 2 | 11.5% | 12.8% |
| El Paso, TX | 876,620 | 17 | 3,178,497 | 2,115,376 | 2 | 10.6% | 8.1% |
| Tulsa, OK | 1,008,780 | 24 | 2,902,175 | 1,970,646 | 0 | 5.3% | 5.3% |
| Tucson, AZ | 1,050,054 | 22 | 3,508,689 | 2,205,263 | 2 | 6.5% | 8.3% |
| Grand Rapids, MI | 1,072,862 | 27 | 3,273,702 | 2,093,502 | 3 | 12.4% | 16.7% |
| Oklahoma City, OK | 1,415,614 | 30 | 4,052,488 | 2,670,826 | 3 | 6.6% | 6.3% |
| Providence, RI | 1,638,093 | 32 | 3,820,794 | 2,403,104 | (3) | (4.4%) | (7.0%) |

Boise had the 6th highest percentage increase in seats and the 4th highest percentage increase in O&D passengers among compare markets.

Upcoming Events

| Date | Event |
|-------------------|---|
| December 5, 2019 | Tour New Turbo Air Hangar (after commission meeting) |
| December 11, 2019 | Employee Holiday Party (Noon – 1:30pm & 9:30pm – 11:00pm) |
| December 12, 2019 | PFC Air Carrier Consultation Meeting @ 1:30pm |
| January 1, 2020 | New Parking Rates Begin |
| January 7, 2020 | Boise Mayoral Inauguration @ 6:00pm |
| January 9, 2020 | Next Commission Meeting |



Financial Update 2019

Kathleen Watkins, CPA
Deputy Director of Finance and Business

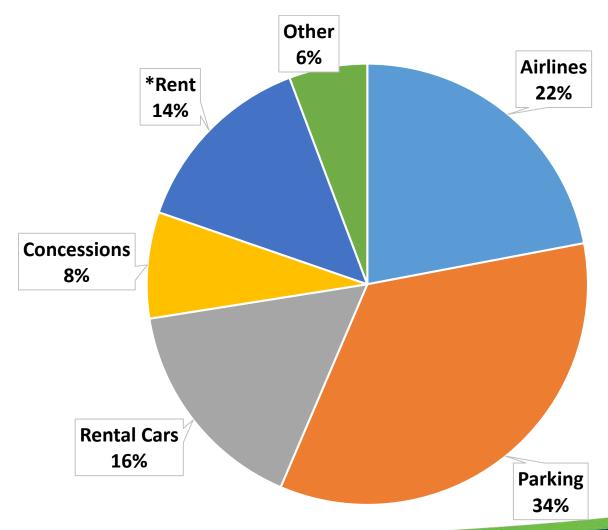
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Budget to Actuals

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| | Budget | Actual | Percentage Change |
|-----------------------------|---------------|---------------|-------------------|
| Airline Landing Fees | \$ 3,789,961 | \$ 4,404,036 | 116% |
| Airline Rent | \$ 3,340,455 | \$ 3,586,327 | 107% |
| Parking Fees | \$ 10,218,393 | \$ 12,486,173 | 122% |
| Rental Cars | \$ 5,092,818 | \$ 5,835,856 | 115% |
| Concessions | \$ 2,438,354 | \$ 2,824,786 | 116% |
| Rental Income | \$ 4,640,057 | \$ 5,071,068 | 109% |
| Other | \$ 869,791 | \$ 2,081,508 | 239% |
| TOTAL | \$ 30,389,829 | \$ 36,289,754 | 119% |

Fiscal Year 2019 Operating Revenue

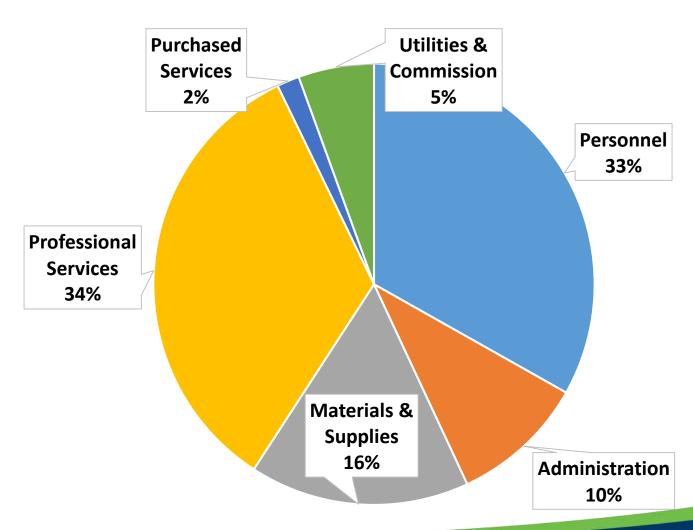


Budget to Actuals

Operating Expenses

| | Budget | Actual | Percentage Change |
|------------------------------|---------------|--------------|-------------------|
| Personnel Services | \$ 8,058,189 | \$ 7,686,031 | 95% |
| Administrative | \$ 2,558,874 | \$ 2,289,444 | 89% |
| Materials & Supplies | \$ 5,089,475 | \$ 3,734,381 | 73% |
| Professional Services | \$ 7,253,744 | \$ 7,793,537 | 107% |
| Purchased Services | \$ 284,404 | \$ 381,854 | 134% |
| Utilities & Communication | \$ 1,415,947 | \$ 1,284,823 | 91% |
| TOTAL | \$ 24,660,633 | \$23,170,071 | 94% |

Fiscal Year 2019 Operating Expenses

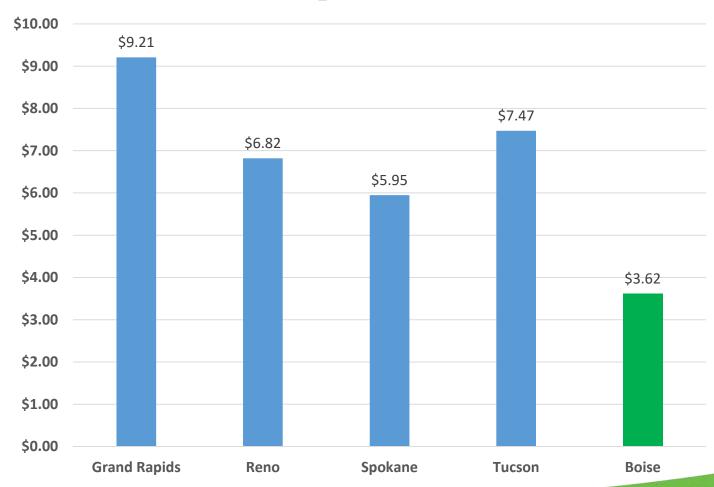


Five Year Change

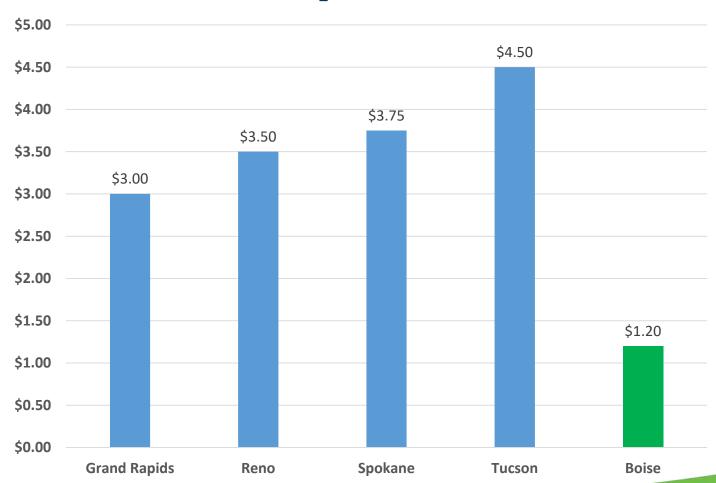
Enplanements, Revenue, Expenses

| | 2019 | 2014 | 5 Year Change |
|--------------|---------------|---------------|---------------|
| Enplanements | 1,808,160 | 1,216,860 | 48.6% |
| Revenue | \$ 48,279,000 | \$ 37,023,000 | 30.4% |
| Expenses | \$ 35,082,000 | \$ 31,784,000 | 10.38% |

Cost Per Enplanement (CPE) Comparisons



Customer Facility Charge (CFC) Comparisons



Existing Debt Services

| Existing Debt Services | 2020 | 2025 | 2030 | 2035 |
|-----------------------------------|--------------|--------------|--------------|------------|
| Series 2011 Bonds | \$ 4,426,000 | - | - | - |
| Series 2012 Bonds | \$ 826,000 | \$ 829,000 | \$ 827,000 | - |
| Series 2015 Bonds | \$ 791,000 | \$ 790,000 | \$ 794,000 | \$ 791,000 |
| Net Existing Debt Services | \$ 2,561,000 | \$ 1,619,000 | \$ 1,621,000 | \$ 791,000 |

